

(855) 235-1718

 AirTrack

At the Forefront of Data
Collection Technology

3 yr.
Warranty
STANDARD

AirTrack S1

Multipurpose 1D
Corded Scanner

Quick Reference Guide



AirTrack

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AirTrack.

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- 11.2 Notice. All notices required or authorized under this Agreement shall be given in writing, and shall be effective when received, with evidence of receipt. Notices to AirTrack shall be sent to the attention of Contract Administration, AirTrack, or such other address as may be specified by AirTrack in writing.
- 11.3 Waiver. A party's failure to enforce any of the terms and conditions of this Agreement shall not prevent the party's later enforcement of such terms and conditions.
- 11.4 Governing Law; Venue: This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of Illinois U.S.A, without regard to the rules governing conflicts of law. The state or federal courts of the State of Illinois located in either Multnomah or Lane counties shall have exclusive jurisdiction over all matters regarding this Agreement, except that AirTrack shall have the right, at its absolute discretion, to initiate proceedings in the courts of any other state, country, or territory in which End User resides, or in which any of End User's assets are located.
- 11.5 Attorneys' Fees. In the event an action is brought to enforce the terms and conditions of this Agreement, the prevailing party shall be entitled to reasonable attorneys' fees, both at trial and on appeal.

Software Product Policy

AirTrack reserves the right to ship its products with the latest version of software/firmware available. This provides our customers with the very latest in AirTrack software technology. The only exception to this policy is when the buyer has a signed contract with AirTrack that clearly defines the terms and conditions for making software/firmware changes in products shipped to the buyer.

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Customers that elect to subscribe to AirTrack Software Maintenance and Support Agreement will receive 30 days advance notification of: (1) the release of a new software version; and/or (2) discontinuation of any prior software version that will no longer be supported. AirTrack will provide maintenance for a fee that will assist customers in transitioning to the next software version. If a customer is currently using the software version being discontinued, the customer may elect to transition to any one of the newer versions, depending on the hardware in use. To arrange for a Software Maintenance and Support Agreement please contact your AirTrack sales person.

Hands Free Stand/Holder

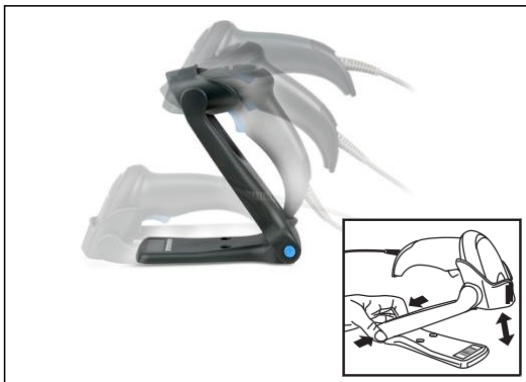
An accessory is available which holds the reader at a convenient angle, allowing hands free scanning of items. It can also be used as a holder. Always press in on the release buttons on both sides of the stand to raise the arm of the stand as shown in the inset of **Figure 1**, otherwise you could damage the locking mechanism. The holder “cup” can be positioned in any of the three angles shown in the figure.

Optional Wall Mount Holder



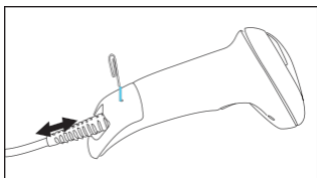
Refer to **Scanning Modes on page 31** for information about programming the reader for use with the stand.

Figure 1. Adjusting the Stand



1

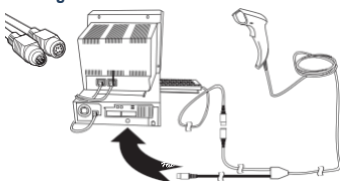
Connect/Disconnect Cable



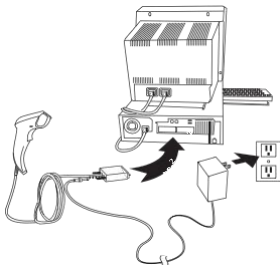
2

Connect Host Interface

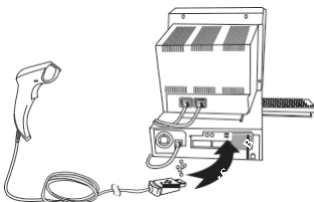
Keyboard Wedge Interface



RS-232 Interface

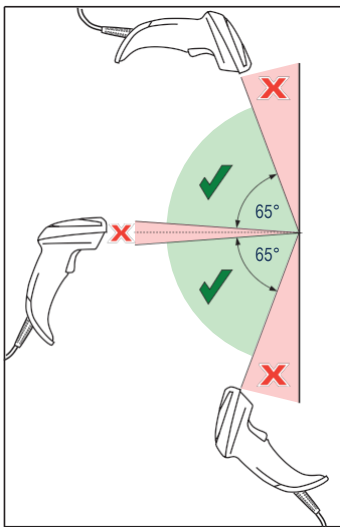
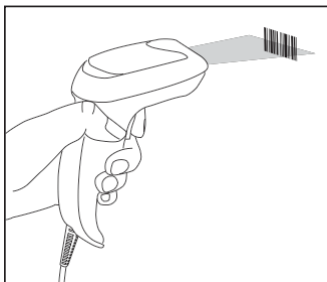


USB Interface

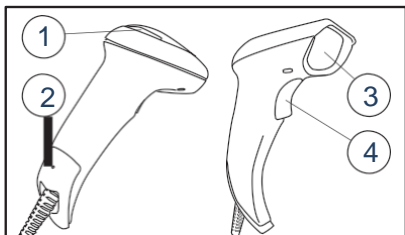


3

Aim and Scan



Parts of the Reader



1. LED

2. Cable Release Hole

3. Scan Window

4. Trigger

Programming Bar Codes

For your convenience, this guide includes the programming bar codes required to configure the reader for use with different interface (terminal/host) types.

See the Product Reference Guide (PRG) for more complete information about programming and configurable features. You can download the latest version of the PRG and any other available publications for the reader from the website listed on the back cover of this manual.

Resetting the Standard Product Defaults

If you aren't sure what programming options are in your reader, or you've changed some options and want the factory settings restored, scan the Factory Default Settings bar code below. This will copy the factory configuration for the currently active interface to the current configuration.



Factory Default Settings

Host Interfaces



NOTE

Cables may vary depending upon system configuration.

Some interfaces require the reader to start in the disabled state when powered on. If additional reader configuration is desired while in this state, pull the trigger and hold it for five seconds. The reader will change to a state that allows programming with bar codes.

RS-232 Interface

To use an RS-232 interface, scan the bar code for the desired RS-232 host type.



Select RS-232 Standard



Select RS-232 Wincor Nixdorf



Select RS-232 OPOS (for use with OPOS/UPOS/JavaPOS)

USB Interface

The reader attaches directly to a USB host, or a powered USB hub, and is powered by it. No additional power supply is required. When using a USB interface, the reader auto-detects the USB and defaults to the USB Keyboard interface.



Select USB-COM-STD¹ (simulates RS-232 standard interface)



Select USB Keyboard (with standard key encoding)



Select USB Alternate Keyboard (with alternate key encoding)

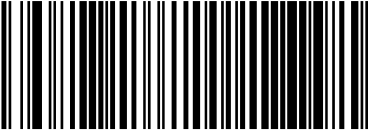


Select USB OEM

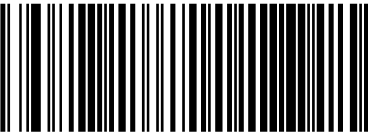
1. Download the correct USB Com driver from www.AirTrack.com.

Keyboard Wedge Interface

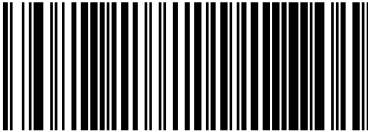
To use a Keyboard Wedge interface, scan the bar code for the desired keyboard type.



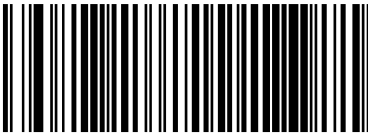
Select KBD-AT
(AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95
w/Standard Key Encoding)



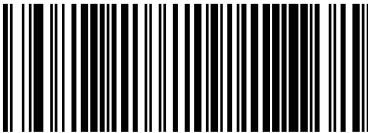
Select KBD-AT-NK
(IBM AT PS2 with standard key encoding but without external
kbd.)



Select KBD-AT-ALT
(AT, PS/2 25-286, 30-286, 50, 50Z, 60, 70, 80, 90 & 95
w/Alternate Key)



Select KBD-AT-ALT-NK (for IBM AT PS2 with alternate key
encoding but without external keyboard)



Select KBD-XT (PC/XT w/Standard Key Encoding)

Scanning Modes



NOTE

If the interface type is changed, scanner configuration may be automatically reset to a different Scanning Mode.

The reader can operate in one of several scanning modes:

Trigger Single — When the trigger is pulled, scanning is activated until one of the following occurs:

- a programmable duration¹ has elapsed
- a label has been read
- the trigger is released

This mode is associated with typical handheld reader operation: when the trigger is pulled, scanning starts and the product scans until the trigger is released, or a label is read, or the maximum programmable duration¹ has elapsed.

Trigger Hold Multiple — When the trigger is pulled, scanning starts and the product scans until the trigger is released or a programmable duration¹ has elapsed. Reading a label does not disable scanning. Double Read Timeout² prevents undesired multiple reads while in this mode.

Trigger Pulse Multiple — When the trigger is pulled and released, scanning is activated until programmable duration¹ has elapsed or the trigger has been pulled again to transition to another state. Double Read Timeout² prevents undesired multiple reads while in this mode.

Flashing — The reader flashes³ on and off regardless of the trigger status.

Always On — No trigger pull is required to read a bar code. Scanning is continually on. Double Read Timeout⁴ prevents undesired multiple reads while in this mode.

Autosense® Stand Mode — No trigger pull is required to read a bar code. Scanning is turned on automatically when an item is placed in reader's field of view. If the trigger is pulled, the reader acts as if it in **Trigger Single** mode. Double Read Timeout⁵ prevents undesired multiple reads while in this mode.

Trigger Object Sense — This mode is similar to Autosense® Stand

-
1. See the Product Reference Guide (PRG) for additional programmable features, in this case: Scanning Active Time.
 2. Double Read Timeout is also programmed using the PRG.
 3. Controlled by Flash On Time and Flash Off Time. Use the PRG to program these options.
 4. Double Read Timeout is programmed using the PRG.
 5. Double Read Timeout is programmed using the PRG.
-

Common Global Suffixes

Global Suffix = ENTER



Global Suffix = TAB



Global Suffix = Disabled (None)



Mode, except that a trigger pull is required to activate the decoder.



Scan Mode = Trigger Single



Scan Mode = Trigger Hold Multiple



Scan Mode = Trigger Pulse Multiple



Scan Mode = Flashing



Scan Mode = Always On



Scan Mode = Autosense[®] Stand Mode



Scan Mode = Trigger Object Sense

Troubleshooting

Problem	Possible Cause	Possible Solutions
Nothing happens when the trigger is pulled.	No power to the reader.	Check system power. Ensure power supply is connected.
	Interface or power cables are loose.	Ensure all cable connections are secure.
LED comes on, but bar code does not decode.	Reader not programmed for correct bar code type.	Ensure reader is programmed to read the type of bar code scanned. Refer to the Product Reference Guide (PRG) for more information.
	Bar code label is unreadable.	Check the label to ensure it is not defaced. Try scanning another bar code type.
	Distance between reader and bar code is incorrect.	Move reader closer to or further from the bar code.
Bar code reading ability has degraded.	Scan Window has become dirty.	Clean window using a soft, lint-free cloth dampened with water.
Bar code is decoded but not transmitted to the host.	Reader not programmed for the correct host type.	Scan the appropriate host type bar code. Refer to the Product Reference Guide (PRG) for more information.



NOTE

For detailed troubleshooting, refer to the Product Reference Guide.

LED and Beeper Indications

The reader's beeper sounds and its LED illuminates to indicate various functions or errors on the reader. A "Green Spot" also lights to indicate a good read. The tables below list these indications. One exception to the behaviors listed in the tables is that the reader's functions are programmable, and may or may not be turned on. For example, certain indications, such as the power-up beep can be disabled using programming bar code labels. Reference the PRG for a more detailed list.

Indication	LED	Beeper
Power-up	LED flashes/blinks on power-up, however, this may be too rapid to view. With a USB interface, the LED blinks until enumeration with the host is completed.	Reader beeps four times at highest frequency and volume upon power-up.
Good Read	LED behavior for this indication is configurable using the PRG.	One beep at current frequency, volume, mono/bi-tonal setting and duration upon a successful label scan.
ROM Failure	200ms on / 200ms off	Reader sounds one error beep at highest volume for 200 mS.
Limited Scanning Label Read	N/A	Reader 'chirps' six times at the highest frequency and current volume.
Reader Disabled	The LED blinks continuously 100mS on / 900 mS off	N/A

Ergonomic Recommendations



CAUTION

In order to avoid or minimize the potential risk of ergonomic injury follow the recommendations below. Consult with your local Health & Safety Manager to ensure that you are adhering to your company's safety programs to prevent employee injury.

- Reduce or eliminate repetitive motion
- Maintain a natural position
- Reduce or eliminate excessive force
- Keep objects that are used frequently within easy reach
- Perform tasks at correct heights
- Reduce or eliminate vibration
- Reduce or eliminate direct pressure
- Provide adjustable workstations
- Provide adequate clearance
- Provide a suitable working environment
- Improve work procedures.

Regulatory Information

All models are designed to be compliant with rules and regulations in locations they are sold and will be labeled as required. Any changes or modifications to equipment, not expressly approved by AirTrack could void the user's authority to operate the equipment.

Power Supply

Use only a power supply approved by AirTrack for this product and model. Models require either a Listed class II or class III with a Limited Power Source(LPS) which supplies power directly to the reader. For the safety certification to be valid, class III input power sources must be IEC/EN60950-1 (EN 60335-series, EN 60065 or relevant) approved.

Input: 100 - 240 VAC Output: 5 VDC
Max Current: 0.35 Amps Power Out: 12.5 Watts



NOTE

For USB Power Off Terminal applications, attach to USB 1.0, 1.1 or 2.0 host device only.

Radio Frequency Interference Requirements



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However there is no guarantee that interference will not occur in a particular installation. If the equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



CAUTION

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

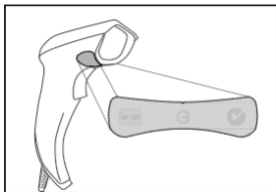
Radio Frequency Interference Requirements - Canada

This Class B digital apparatus complies with Canadian IC-ES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Reader Labeling

The label is shown here to illustrate its location only. Please view the labels on your product for actual details.



Warranty

AirTrack warrants to Customer that AirTrack's products will be free from defects in materials and workmanship for a period of 3 years from product shipment.

AirTrack Limited Factory Warranty

Warranty Coverage

AirTrack ("AirTrack") hardware products are warranted against defects in material and workmanship under normal and proper use. The liability of AirTrack under this warranty is limited to furnishing the labor and parts necessary to remedy any defect covered by this warranty and restore the product to its normal operating condition. Repair or replacement of product during the warranty does not extend the original warranty term. Products are sold on the basis of specifications applicable at the time of manufacture and AirTrack has no obligation to modify or update products once sold.

If AirTrack determines that a product has defects in material or workmanship, AirTrack shall, at its sole option repair or replace the product without additional charge for parts and labor, or credit or refund the defective products duly returned to AirTrack. To perform repairs, AirTrack may use new or reconditioned parts, components, subassemblies or products that have been tested as meeting applicable specifications for equivalent new material and products. Customer will allow AirTrack to scrap all parts removed from the repaired product. The warranty period shall extend from the date of shipment from AirTrack for the duration published by AirTrack for the product at the time of purchase (Warranty period). AirTrack warrants repaired hardware devices against defects in workmanship and materials on the repaired assembly for a 90 day period starting from the date of shipment of the repaired product from AirTrack or until the expiration of the original warranty period, whichever is longer. AirTrack does not guarantee, and it is not responsible for, the maintenance of, damage to, or loss of configurations, data, and applications on the repaired units and at its sole discretion can return the units in the "factory default" configuration or with any software or firmware update available at the time of the repair (other than the firmware or software installed during the manufacture of the product). Customer accepts responsibility to maintain a back up copy of its software and data.

Warranty Claims Process

In order to obtain service under the Factory Warranty, Customer must notify AirTrack of the claimed defect before the expiration of the applicable Warranty period and obtain from AirTrack a return authorization number (RMA) for return of the product to a designated AirTrack service center. If AirTrack determines Customer's claim is valid, AirTrack will repair or replace product without additional charge for parts and labor. Customer shall be responsible for packaging and shipping the product to the designated AirTrack service center, with shipping charges prepaid. AirTrack shall pay for the return of the product to Customer if the shipment is to a location within the country in which the AirTrack service center is located. Customer shall be responsible for paying all shipping charges, duties, taxes, and any other charges for products returned to any other locations. Failure to follow the applicable RMA policy, may result in a processing fee. Customer shall be responsible for return shipment expenses for products which AirTrack, at its sole discretion, determines are not defective or eligible for warranty repair.

Warranty Exclusions

The AirTrack Factory Warranty shall not apply to:

- (i) any product which has been damaged, modified, altered, repaired or upgraded by other than AirTrack service personnel or its authorized representatives;
- (ii) any claimed defect, failure or damage which AirTrack determines was caused by faulty operations, improper use, abuse, misuse, wear and tear, negligence, improper storage or use of parts or accessories not approved or supplied by AirTrack;
- (iii) any claimed defect or damage caused by the use of product with any other instrument, equipment or apparatus;

- (iv) any claimed defect or damage caused by the failure to provide proper maintenance, including but not limited to cleaning the upper window in accordance with product manual;
- (v) any defect or damage caused by natural or man-made disaster such as but not limited to fire, water damage, floods, other natural disasters, vandalism or abusive events that would cause internal and external component damage or destruction of the whole unit, consumable items;
- (vi) any damage or malfunctioning caused by non-restoring action as for example firmware or software upgrades, software or hardware reconfigurations etc.;
- (vii) the replacement of upper window/cartridge due to scratching, stains or other degradation and/or
- (viii) any consumable or equivalent (e.g., cables, power supply, batteries, key-pads, touch screen, triggers etc.).

No Assignment

Customer may not assign or otherwise transfer its rights or obligations under this warranty except to a purchaser or transferee of product. No attempted assignment or transfer in violation of this provision shall be valid or binding upon AirTrack. AIRTRACK'S LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, ORAL OR WRITTEN, STATUTORY OR OTHERWISE, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. AIRTRACK SHALL NOT BE LIABLE FOR ANY DAMAGES SUSTAINED BY CUSTOMER ARISING FROM DELAYS IN THE REPLACEMENT OR REPAIR OF PRODUCTS UNDER THE ABOVE. THE REMEDY SET FORTH IN THIS WARRANTY STATEMENT IS THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR WARRANTY CLAIMS. UNDER NO CIRCUMSTANCES WILL AirTrack BE LIABLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY LOST PROFITS, OR ANY INCIDENTAL, CONSEQUENTIAL IN-DIRECT, SPECIAL OR CONTINGENT DAMAGES REGARDLESS OF WHETHER AIRTRACK HAD ADVANCE NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.

Risk of Loss

Customer shall bear risk of loss or damage for product in transit to AirTrack. AirTrack shall assume risk of loss or damage for product in AirTrack's possession. In the absence of specific written instructions for the return of product to Customer, AirTrack will select the carrier, but AirTrack shall not thereby assume any liability in connection with the return shipment.

WEEE

Statement



Waste Electrical and Electronic Equipment (WEEE) Statement.

English

For information about the disposal of Waste Electrical and Electronic Equipment (WEEE), please refer to the website at www.AirTrack.com.

Italian

Per informazioni sullo smaltimento delle apparecchiature elettriche ed elettroniche consultare il sito Web www.AirTrack.com.

French

Pour toute information relative à l'élimination des déchets électroniques (WEEE), veuillez consulter le site internet www.AirTrack.com.

German

Informationen zur Entsorgung von Elektro- und Elektronik- Altgeräten (WEEE) erhalten Sie auf der Webseite www.AirTrack.com.

Spanish

Si desea información acerca de los procedimientos para el desecho de los residuos del equipo eléctrico y electrónico (WEEE), visite la página Web www.AirTrack.com.

Portuguese

Para informações sobre a disposição de Sucatagem de Equipamentos Elétricos e Eletrônicos (WEEE -Waste Electrical and Electronic Equipment), consultar o site web www.AirTrack.com.

Chinese

有关处理废弃电气电子设备 (WEEE) 的信息，请参考 AirTrack 公司的网站 www.AirTrack.com/。

Japanese

廃電気電子機器 (W E E E) の処理についての関連事項は AirTrack のサイト www.AirTrack.com をご参照下さい。

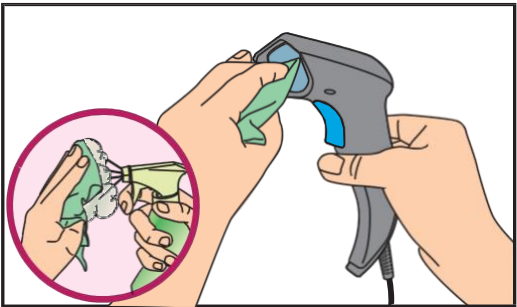
Cleaning

When needed, gently clean the scan window using a lens cloth or lint-free cleaning tissues dampened with a nonabrasive, mild, water-based glass cleaner. The other surfaces can also be cleaned using the same cleaning agents. Do not allow fluids to flow into the internal parts of the scanner.



DO NOT use abrasive pads or cleaning agents.

CAUTION





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